



Methodology



Study Goals

Identify investment preferences and investment beliefs of Russian wealth possessors



Get new data on the regular topics of SWTC research: succession, service infrastructure, personal motivation

Special focus: whether a typical Russian wealth possessor is indeed an "entrepreneur"



Why?



- Client motivation and objectives
- Client communication strategy and tactics
- Marketing strategy



- Wealth possessors' motivation
- Wealth typology
- Approaches to succession



- Benchmarking
- Personal motivation
- Succession strategy



Study Typology

Qualitative study

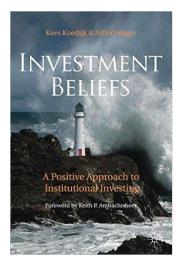


Deep open interviews

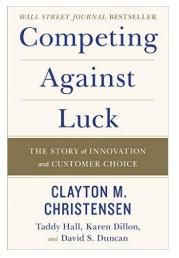
Elements of respondent-driven sampling



Inspiration



Investment beliefs as a factor underlying investment decision-making process



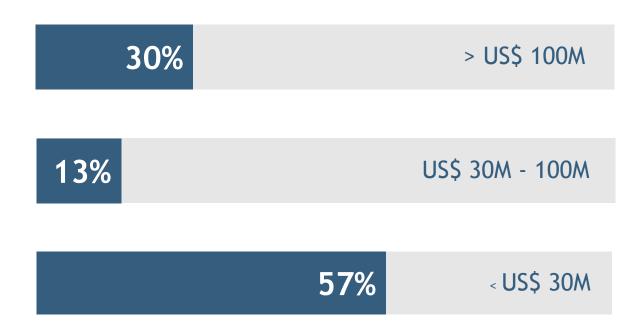
Jobs to be done – choice of a product is driven by the "jobs" the customer "hires" the product to do



32 respondents



Size of respondents' assets





Presentation agenda

- 1. Archetypes
- 2. Investment Expectations
- 3. Investment Beliefs
- 4. Support Infrastructure
- 5. Succession
- 6. Personal Success Factors
- 7. Conclusions



Archetypes



dynasty successor philanthropist investor top manager Visionary opportunist business angel partner heir entrepreneur impact investor



Segmentation used in the study

«Entrepreneurs»

"Core" business constitutes more than half of total wealth

~40%



«Investors»

Share of liquid assets and real estate exceeds share of investments into active businesses

~40%





Self-definition

You can't be an investor without being an entrepreneur >>>

Entrepreneur, investor, businessman - the definition can be fuzzy; there are elements of all the above.

Evolving from a

businessman to an investor

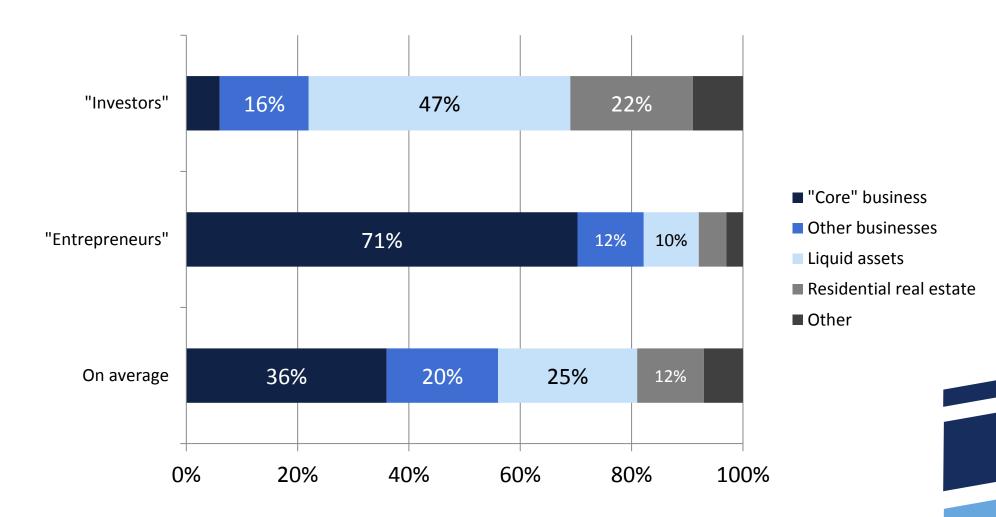


24%

correlation between self-definition and objective data



Asset allocation by category







Gradual **transformation** / **evolution** of some entrepreneurs into **financial investors**

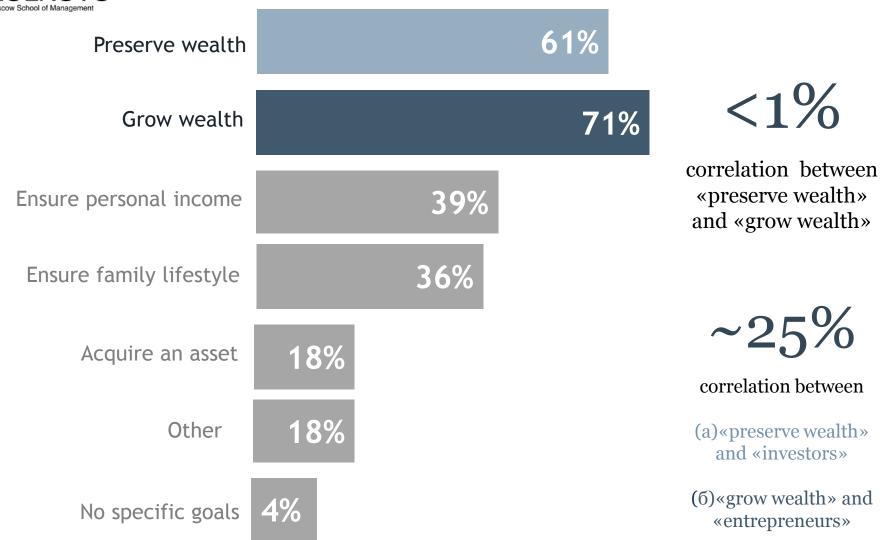
Self-awareness / self-definition is lagging behind



Investment Expectations



Investment Goals





Investment expectations

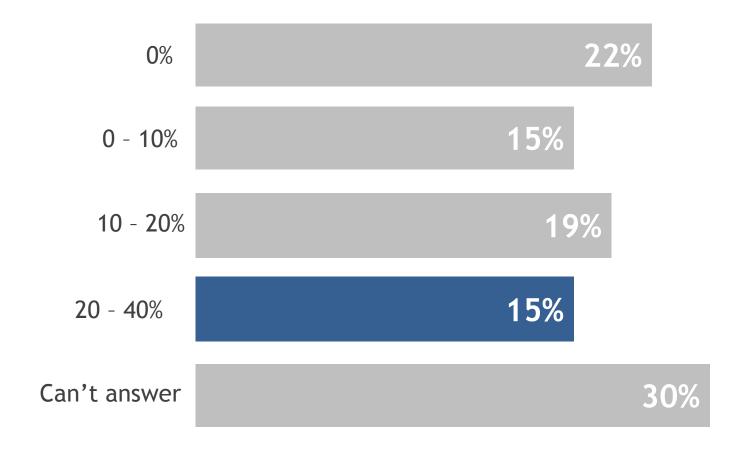


Active business 30-40%

Liquid assets portfolio 5-10%

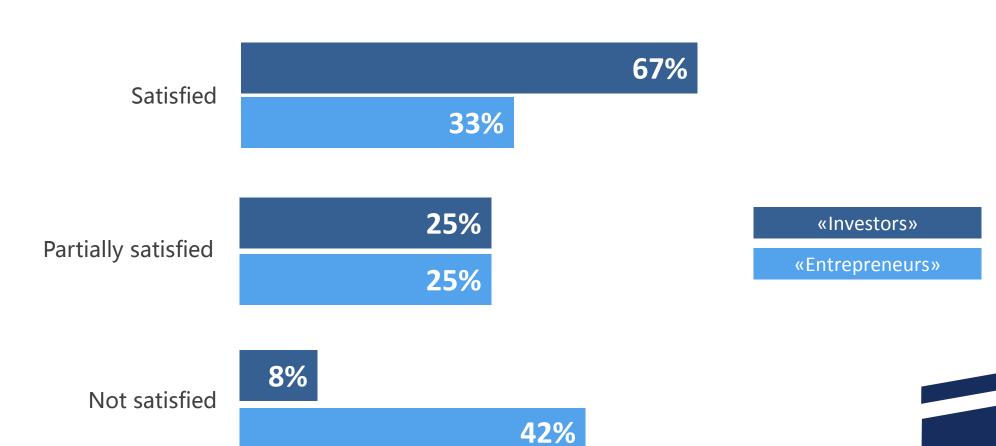


Acceptable level of investment "drawdown"





Level of satisfaction with investment results





Investment Beliefs



Sample interview questions

How would you define you investment philosophy? What are the underlying principles and beliefs you rely on when making investment decisions?

If you had a chance to revisit investment decisions you made 5-10 years ago, what would you have changed?

Suppose you friend has recently sold his business for US\$ 30M. What would you recommend him to do with this liquidity?



The key is to identify the level of risk you can accept >>

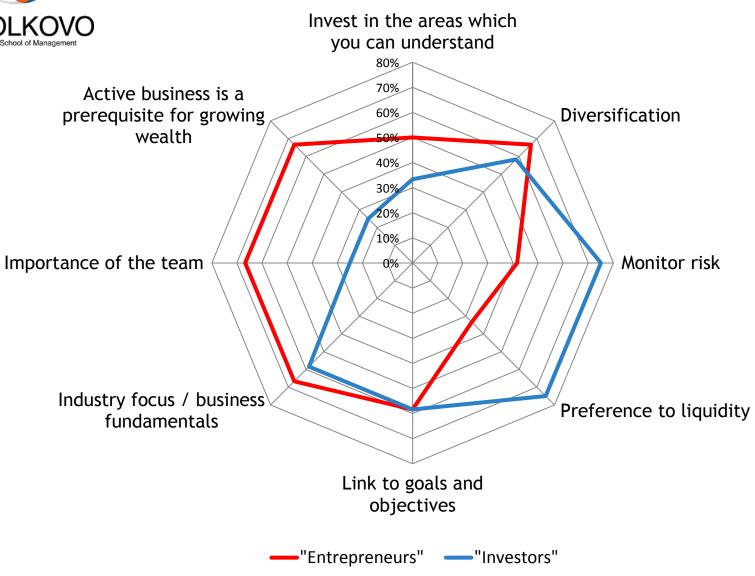
The main criterion for me is the people factor, ie the people who manage the business where I invest

\(\lambda \) I would recommend a "fresh" investor to first understand his plans and the plans of his family. What does he want? \(\rightarrow \)
\(\lambda \)
\(\l

When you don't know where to invest it is better to wait. There is no need to rush.



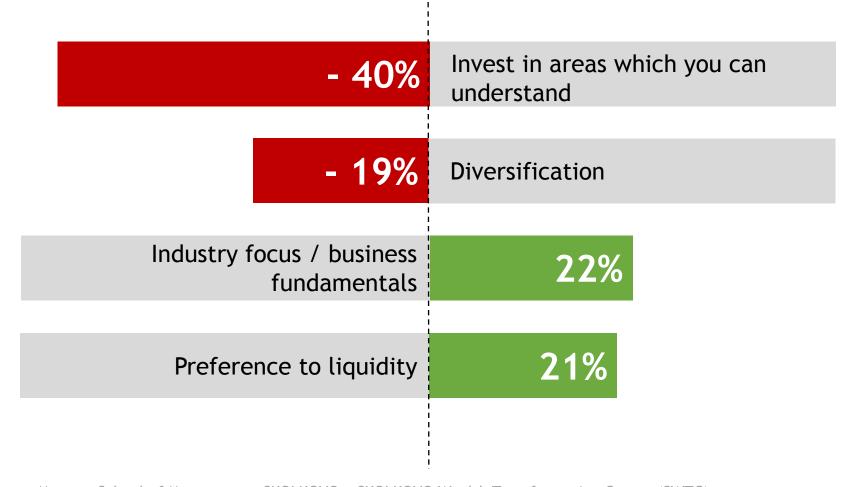
8 most common investment beliefs



Correlation between investment beliefs Invest in the areas which Active you can business is a understand prerequisite for growing wealth «Investors» Diversifi-**Importance** cation of the team Monitor risk «Entrepreneurs» Link to goals and objectives Industry Preference focus / to liquidity business fundamentals



Correlation with satisfaction with investment results





Service Infrastructure



Private banking experience



On average a Russian wealth possessor is serviced by **several** Russian and international banks

Differing and even **opposing views** on service quality in Russian and international banks

Bank changes are relatively **rare**



Main reasons for changing private banks

Unsatisfactory **service**

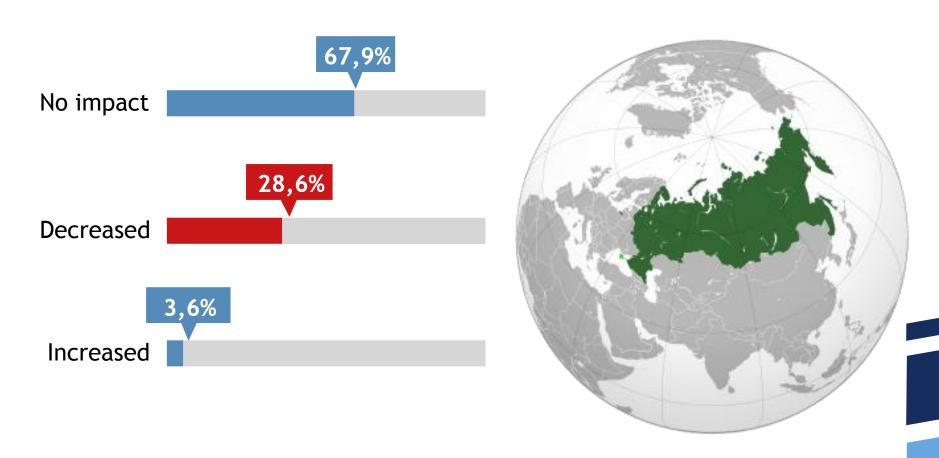


High client manager turnover

Low level of **professionalism**



Impact of "deoffshorization" on the size of financial assets kept in Russia

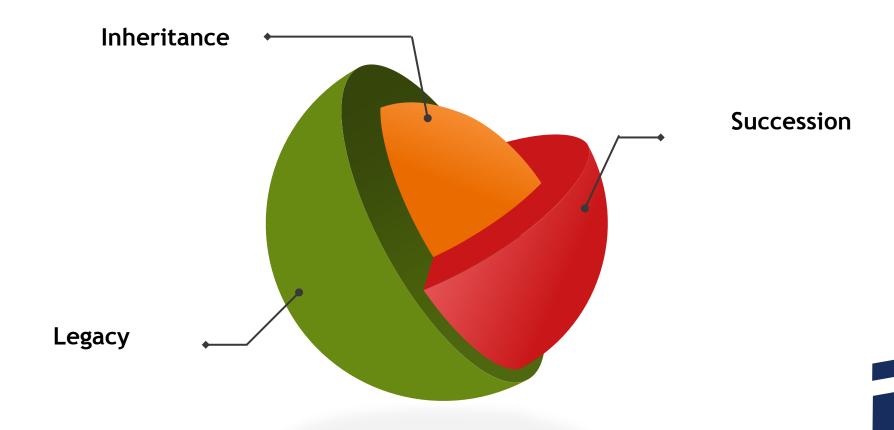




Succession

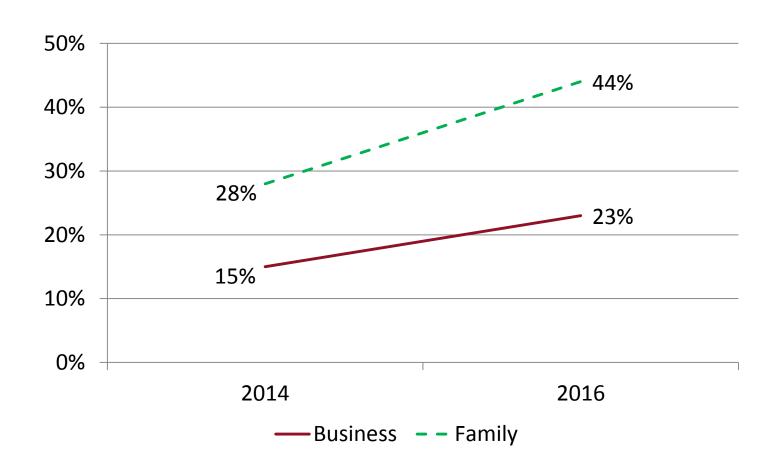


Key succession strategies



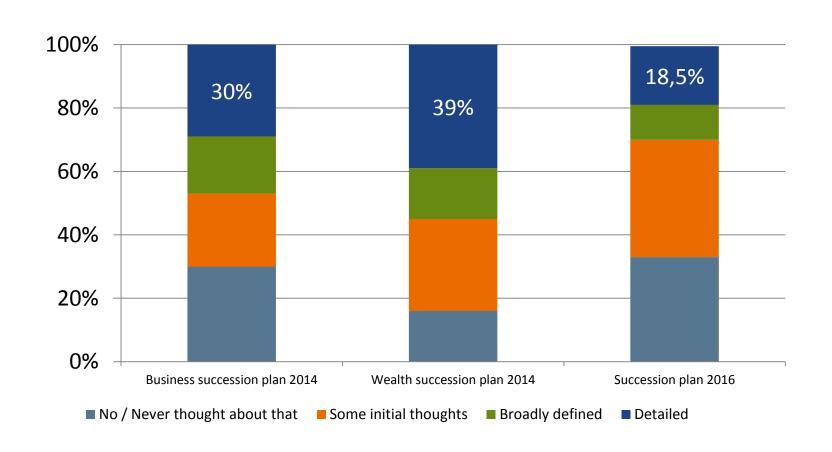


Planning horizon > 10 years



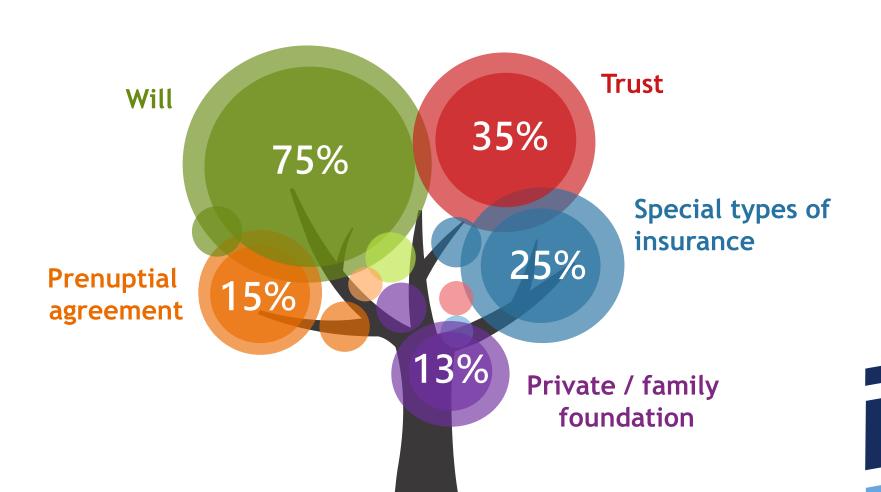


Is there a succession plan?





Succession mechanisms used





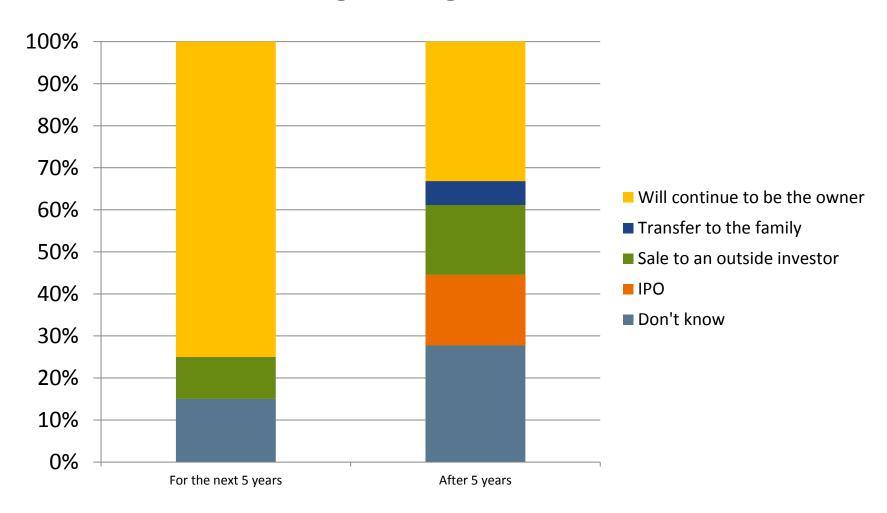
72%

launched businesses together with partners*

^{*} Number identical in both the 2014 and the 2016 studies`

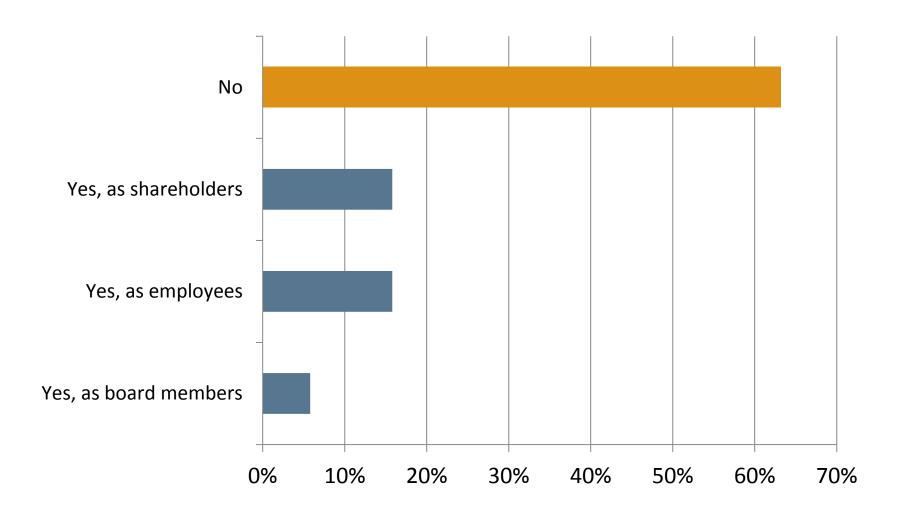


Plans regarding «core business» ownership



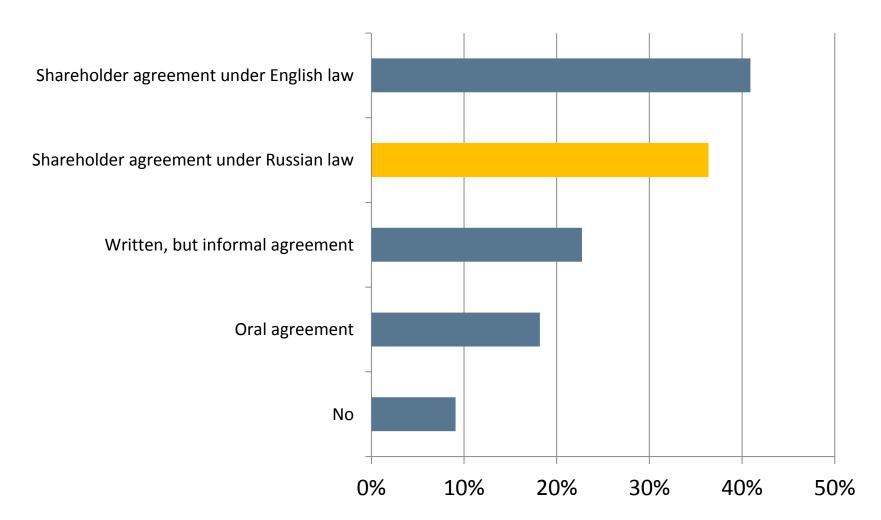


Are family members involved in the business





Use of shareholder agreements

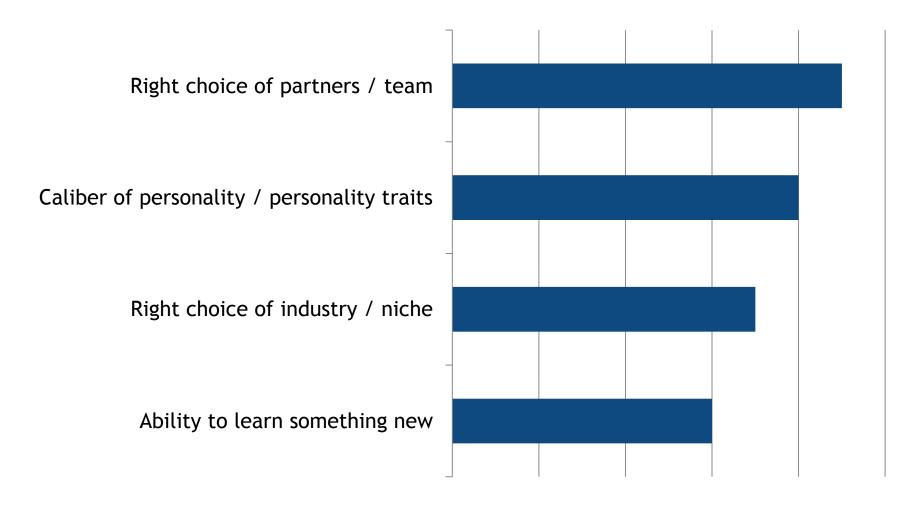




Personal success factors



Factors influencing personal success





In my line of business [finance] a lot was defined by mere probability to become successful rather than by any exceptional personal qualities. Advantages of the best are made by the faults of the worst.

\langle I was smarter, stronger, had wider vision. I exceeded my peers by any competitive characteristic there is. >>>

I hired smart people.
Tried to deal with
professionals.



Conclusions



Two opposing investment philosophies: "entrepreneur" and "investor"



Percentage of "investors" is already significant



Even "entrepreneurs" already have a sizeable portion of their wealth in liquid assets



The level of service and professionalism is the key factor influencing loyalty to financial institutions



Given complexities of the Russian context succession issues require special attention



SKOLKOVO Wealth Transformation Centre ("SWTC") is a pioneer in research and education in the areas of family governance, asset and wealth management, transformation and succession challenges faced in the Russian and CIS context by business families, their family offices, service providers, including private banking, philanthropic organizations, regulators and academia. SWTC published the first comprehensive studies of Russian wealth possessors: «Russian Wealth Possessors' study 2015» and «Family offices in Russia: Myths and Facts». SWTC also runs its annual "Successors' Academy", the only educational program in Russia on succession issues for the second generation of Russian wealth possessors (https://successors.skolkovo.ru/). SWTC experts regularly advise financial institutions on Russian clients service strategy, as well as advise family offices and UBOs n the best practices in succession, family governance and philanthropy. http://wtc.skolkovo.ru

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