Foundations: Their Impact and its "Measurement"

Dr. Philipp Hoelscher Moscow, 5 June 2015



About PHINEO



PHINEO seeks to strengthen the social sector by making the success of NPOs visible!

For-Profit: Success = Profit Maximization

Non-Profit / Foundations: Success = ???



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Phineo addresses both...





PHINEO enables effective social engagement







Social Impact and its "Measurement"



High expectations about impact



Source: PHINEO-study "Wirkungorientierte Steuerung von Nonprofit-Organisationen (2013)



Impact is ...

Impact refers to a planned change that can be traced back to a certain measure (intervention) taken.

Causality (lat. *causa* – "cause") refers to the relationship between *cause* and *impact*, and therefore also applies to a series of interrelated events and conditions.





IOOI Logic Model

Impact refers to a planned change that occurs following an intervention





The "Outcome-Staircase"





Impact-oriented project management

Strategy and planning

- Challenges and needs
- Strategic approach and concept
- Theory of change/ IOOI, beneficiaries, objectives, indicators

Prove and improve

- Internal and external reporting (for key stakeholders)
- Learning, quality development and scaling up



Impact analysis

- IOOI analysis
- Interpretation of results

Implementation

- Operational management of activities and data collection
- Systematic internal communication and coordination
- Efficient use of resources

Increasing impact

Effort (time, costs,

expertise)

Many different methods can be used for an impact analysis

Rule of thumb: 5 to 10% of project budget should be allocated to impact analysis

Longitudinal studies with control groups

Surveys regarding subjective perception of changes

Survey regarding satisfaction

Monitoring of participant numbers, demands, etc.

Collecting anecdotes

Informative value



Advantages of impact analysis

	PROVE	Report and legitimatize	CE	INTERNAL CEO, supervisory board, employees, units		
IMPACT-ORIENTATION TRANSPARENCY		Motivate and convince		EXTERNAL Investors, politics and administration, foundations, public, beneficiaries,		
	IMPR	COVE Learn and increase quality Develop and scale up		PROGRAMM LEVEL Improve effectiveness and quality of specific programs / projects (communication)		
	-		PORTFOLIO LEVEL Improve coherence and effectiveness of portfolio			



Summary

- Impact analysis aims at proving and improving the work of foundations and charities
- Impact analysis is a holistic tool involving all organizational dimensions of a foundation or charity
- Impact analysis starts with the right mindset and requires an overarching framework, e.g. the IOOI model
- Impact orientation requires openness, trust and the will to continuously learn
- Impact is always subjective depending on context, problem situation and goal-setting



Thank you!

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PHINEO's impact analysis involves 2 dimensions and 8 criteria

Project's impact potential

Objectives and beneficiaries

Concept and approach

Quality development

Organisation's performance capacity

Vision and strategy

Governing bodies and human resources

Supervision

Finances and controlling

Transparency and communication work

e capacity					
\star	+	+	+		
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Кеу	
*****	Outstanding
*****	Very good
*****	Good
** ***	Acceptable
\star	In need of development
	Insufficient